

Department of Human Services Assessment of Goals and Objectives

Introduction

The Department of Human Service Programs continued to operate or support many programs that addressed human service needs in the City of Cambridge during **FY 2003**. On January 30, 2002, the Cambridge Human Services Commission (a citizens' advisory board) held its annual CDBG public hearing to solicit input on human service needs, trends and gaps in the City of Cambridge. Based on the testimonies and the Commission's recommendations, funding priorities were established for FY 2003 CDBG funding. The Fiscal Year 2003 Action Plan was submitted in April of 2002, prior to the CDBG public service contracts being finalized. Funding was allocated to 5 categories of service: Youth and Family, Linguistic Minorities, Homelessness, Domestic Violence, Food Pantry Services, Elderly and Disabled.

Community Development Objective

- Improve the quality of Public Services.

Public Service Objective

- Improve the quality of life for Cambridge residents by creating and coordinating public services.

Update on Fiscal 2003 Activities

Public Services

- *(Workforce Development/CEP)*
To increase job placements and employment referrals for adult residents of Cambridge. Federal, Local and State funds. 5-year goals: 500 CEP education, training and job placements, 3500 leads in the Jobs Consortium. Annual goals: 135 CEP education, training and job placements and 600 leads in the Jobs Consortium.
Update: 167 CEP education, training and job placements; and 117 leads in the job consortium.
- *(Planning and Development/MultiService Center)*
Provide services to the Multi-Service Center homeless individuals and those at risk of homelessness. Federal, State and Local funds. 5-year goals: 10,000 clients receiving services, 750 clients placed in transitional housing, 900 clients placed in permanent housing and 450 clients maintained in housing. Annual goals: 2000 clients to receive services, 150 clients to be placed in transitional housing, 125 clients placed in permanent housing and 75 clients maintained in current housing.

Update: 2707 clients received services, 311 placed in transitional housing, 150 placed in permanent housing, 196 maintained housing.(Planning and Development/MultiService Center)

Provide homeless prevention counseling and housing search for homeless families and those at risk of homelessness. Federal, State and Local funds. 5-year goals: 800 family intakes, 450 families placed in housing, 2000 family referrals, 400 families maintained in housing. Annual goals: 300 family intakes, 80 families placed in housing, 400 family referrals, 125 families maintained in housing.

Update: 304 family intakes, 122 families placed in housing, 665 referrals made, 297 maintained in housing.

- *(Planning and Development/Contracted Services)*

Contracting service to providers to serve disadvantaged residents. Federal, State and Local funds. 5-year goals: 6500 clients served through youth and family programs, 2500 clients served through domestic violence and abuse prevention programs, 4000 clients served through linguistic minority programs, 43,000 clients served through food pantry programs, 12,000 clients served through homelessness prevention programs, 2500 clients served through elderly and disabled programs. Annual goals: 1400 clients served through youth and family programs, 500 clients served through domestic violence and abuse prevention programs, 875 clients served through linguistic minority programs, 14000 clients served through food pantry program, 2500 clients served through homelessness prevention programs, 600 clients served through elderly and disabled programs.

Update: 1401 persons served through youth and family programs, 255 through domestic violence programs, 1702 through linguistic minority programs, 8903 through food pantry programs, 4646 through homeless prevention programs, 462 through elderly and disabled programs.

- *(Childcare & Family Services/Childcare Division)*

Expand childcare staff knowledge of state-of-the-art practices in parent support techniques and in building children's literacy skills. State and Local funds. 5-year goals: 20 training sessions. Annual goals: 4 training sessions.

Update: 8 training sessions held.

- *(Community Learning Center)*

Continue the number of adult literacy and English as a Second Language classes and instructional hours. State and Local funds. 5-year goals: 400 school year classes, 55,000 school year instructional hours, 3500 school year student slots, 180 summer classes, 15 family literacy classes, 10 citizenship classes, 6000 students served. Annual goals: 83 school year classes, 11,730 school year instructional hours, 730 school year students slots, 36 summer classes, 5 family literacy classes, 2 citizenship classes, 1170 students served.

Update: 71 school year classes, 11,044 instructional hours, 701 school year student slots, 36 summer classes, 4 family literacy classes, 2 citizenship classes and 1,045 students served.

- *(Community Learning Center)*
Improve transition from CLC programs to other education and training programs. State and Local funds. 5-year goals: 450 students served, 100 workshops, 400 follow ups. Annual goals: 90 students served, 25 workshops, 110 follow ups.
Update: 74 students served, 28 workshops and 117 follow ups.

Youth Services

- *(Youth – Community Schools)*
Provide out-of-school programs, summer and vacation camps. State and Local funds. 5-year goals: 5800 classes, 80 summer camps, 4500 youth in summer camps, 35 school vacation camps, 500 youths in CIT programs, 40 after school sports programs. Annual goals: 1150 classes, 12 summer camps, 963 youth in summer camps, 6 school vacation camps, 103 youth in CIT programs, 8 after school sports programs.
Update: 1199 classes, 12 summer camps, 858 youth at camps, 12 school vacation camps, 133 youth in CIT programs.
- *(Youth – Community Schools)*
Training for staff and residents in domestic violence prevention and assist in outreach programs. State and Local funds. 5-year goals: 200 meetings. Annual goals: 45 meetings.
Update: 50 meetings held.
- *(Youth - Workforce)*
Improve career awareness and work readiness; and enhance experience of Mayor's Summer Youth Employment Program. Federal, State and Local funding. 5-year goals: 3500 youths served, 1100 summer and school year jobs, 75 employers participating in career awareness activities. Annual goals: 700 youths served, 225 summer and school year jobs, 15 employers participating in career awareness activities.
Update: 1262 youth served, 163 summer and school year jobs, 16 employers involved with career awareness activities.

Senior Services

- *(Senior – Senior Centers)*
Provide comprehensive array of social and support services to Cambridge seniors. State and Local funds. 5-year goals: 12,500 information and referral services provided, 2500 seniors receiving case management services. Annual goals: 3000 information and referral services provided, 80 seniors receiving case management services.
Update: 3796 information and referral services provided, and 96 seniors receiving case management services.
- *(Senior – Senior Centers)*

Operate Social Meals program and expand Food Pantry outreach. State and Local funds. 5-year goals: 24,000 seniors receiving Food Pantry services, 150,000 meals served at Senior Centers. Annual goals: 4600 seniors receiving Food Pantry services, 33,000 meals served at Senior Centers.

Update: 6659 visits to the food pantry (321 individuals), 35,311 meals served.

- *(Senior – Senior Centers)*
Transportation services for seniors. State and Local funds. 5-year goals: 5800 seniors served. Annual goals: 1095 seniors served.
Update: 1,031 seniors served.
- *(Senior – Senior Services)*
Coordinate provision of a series of home-based services to isolated seniors. Local and State funds. 5-year goals: 50 outreach connections, 250 seniors served. Annual goals: 10 outreach connections, 50 seniors served.
Update: 87 seniors served.

